

CAPABILITY STATEMENT

Australian-Made Hospital Beds, Clinical Furniture and Specialised Patient Safety Solutions



NOVACORR
HEALTHCARE

NOVACORR HEALTHCARE

Supporting hospitals and health services with locally manufactured equipment designed for safety, durability, clinical functionality and long-term serviceability.

NOVACORR HEALTHCARE

Novacorr Healthcare is an Australian family-owned manufacturer of hospital beds, clinical furniture and specialised healthcare equipment, established in 2009 and based on the Sunshine Coast, Queensland.

We design and manufacture equipment for hospitals, health services, aged care providers, rehabilitation environments and complex care applications. Our focus is on delivering practical, robust and clinically appropriate solutions that support patient safety, caregiver efficiency and long-term value.

Unlike suppliers that rely solely on imported finished products, Novacorr manufactures locally and works directly with healthcare providers to respond to specific clinical, environmental and operational requirements.

Our capabilities include product design and development, Australian manufacturing, customisation, project supply, installation support, servicing and ongoing product assistance.

For hospital procurement teams, Novacorr offers a responsive Australian manufacturing partner with the capability to provide standard, modified and specialised equipment solutions across a broad range of clinical care environments.

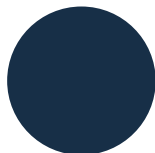
NOVAMED
BY NOVACORR

NOVAPROTECT
BY NOVACORR

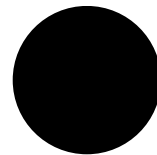
NOVACUSTOM
BY NOVACORR

CONTENTS

- 04 – Why Novacorr for Hospitals
- 05 – Hospital Products and Solutions
- 06 – Quality, Compliance and Regulatory Assurance
- 07 – Australian Manufacturing Capability
- 08 – Clinical Environments We Support
- 09 – Specialised and Custom Solutions
- 10 – Product Applications
- 11 – Manufacturing, Customisation and Project Supply
- 12 – Hospital Furniture and Patient Room Solutions
- 13 – Relevant Experience and Past Performance
- 14 – Research, Development and Innovation
- 15 – Sustainability and Long-Term Value
- 16 – Client Case Study
- 17 – Contact Information



WHY NOVACORR FOR HOSPITALS



Hospitals require equipment that is safe, durable, serviceable and suitable for demanding clinical environments. Novacorr Healthcare supports health services with Australian-made equipment designed around patient care, staff usability and long-term operational value.

Our Core Capabilities

Australian Manufacturing

Healthcare equipment manufactured locally on the Sunshine Coast, Queensland, supporting responsive supply, product modification, repairs and ongoing servicing.

Hospital and Clinical Equipment

Hospital beds, patient room furniture, clinical seating, specialised protective equipment and solutions for complex care requirements.

Custom Design and Modification

Capability to adapt products to meet specific clinical, environmental or operational requirements where standard equipment does not provide an appropriate solution.

Specialised Patient Safety Solutions

Purpose-designed equipment for patients with complex movement, behavioural, neurological, bariatric or injury-prevention needs.

Service and Product Support

Ongoing support for equipment maintenance, repairs, replacement parts, product enquiries and facility requirements.

HOSPITAL PRODUCTS AND SOLUTIONS



Novacorr Healthcare manufactures Australian-made hospital beds, clinical furniture and specialised patient safety equipment for hospitals, health services, aged care, rehabilitation and complex care environments.

Hospital Beds and Patient Support

- Novamed AC Series Beds — Aged care, rehabilitation and clinical care bed solutions.
- Novamed AW Series Beds — Acute ward hospital beds designed for clinical environments.
- Novacustom Hi-Lo Health Beds — Custom beds for complex care, rehabilitation and disability support.
- Novacustom Bariatric Beds — Heavy-duty bed solutions for higher safe working load requirements.
- Pressure Care Mattresses — Support surface options for comfort, pressure care and patient needs.

Specialised Patient Safety Equipment

- Novaprotect Huntington's Bed — Protective bed solution designed to reduce injury and entrapment risks.
- Novaprotect Huntington's Chair — Protective seating for involuntary movement and complex safety needs.
- Mental Health and Behavioural Safety Furniture — Durable furniture options for higher-risk care environments.

Clinical Furniture and Patient Room Solutions

- Novamed Breastfeeding Rocking Chair — For maternity, neonatal, paediatric and family spaces.
- Novamed Day Bed — Patient room and family-support furniture.
- Novamed Lounge and Visitor Seating — Seating for healthcare, waiting and patient areas.
- Novamed Tub Chairs and Care Chairs — Durable seating for clinical and aged care environments.

Complex Care and Bariatric Seating

- Novacustom Lift Chairs — Custom lift and recline chairs designed around individual clinical needs.
- Novacustom Bariatric Seating — Heavy-duty seating for complex care and higher weight capacity requirements.

Where a standard product is not suitable, Novacorr can modify or manufacture equipment to meet specific clinical, operational or facility requirements.

QUALITY, COMPLIANCE AND REGULATORY ASSURANCE



Quality, patient safety and regulatory assurance are central to Novacorr Healthcare's manufacturing and product development processes.

Quality Management

ISO 9001:2015 Certified Quality Management System

Certificate Number: A153RA001QMS

Our quality management system supports controlled manufacturing processes, documentation, continuous improvement and consistent product quality.

Medical Device Registration

Relevant Novacorr medical device products are included on the Australian Register of Therapeutic Goods. Product-specific ARTG information and supporting documentation can be supplied upon request.

Applicable Product Safety Documentation

Depending on the relevant product model and configuration, Novacorr can provide available supporting information relating to applicable medical electrical equipment and medical bed safety requirements, including:

- AS/NZS IEC 60601.1 – General requirements for basic safety and essential performance of medical electrical equipment
- AS/NZS IEC 60601.2.52 – Particular requirements for the basic safety and essential performance of medical beds
- Relevant electrical safety, servicing and maintenance documentation

Procurement Documentation Available Upon Request

- Product specifications
- Instructions for use
- Warranty documentation
- Cleaning and care information
- Applicable registration or compliance records
- Servicing and maintenance information

AUSTRALIAN MANUFACTURING CAPABILITY

Local Manufacturing Benefits for Health Services

Novacorr Healthcare is proud to manufacture healthcare equipment in Australia, supporting hospitals with local capability, responsive communication and long-term product support.

- Direct access to the manufacturer
- Greater flexibility for product modification and custom requirements
- Local technical knowledge and product support
- Repair and replacement part capability
- Reduced reliance on imported finished equipment
- Support for Australian jobs and local manufacturing capability

Designed for Healthcare Environments

Our products are developed with the practical realities of healthcare settings in mind, including frequent use, cleaning requirements, patient safety, staff handling and equipment longevity. Novacorr works to provide products that are not only appropriate at the point of purchase, but also serviceable and supportable throughout their operational life.



CLINICAL ENVIRONMENTS WE SUPPORT

Novacorr Healthcare supplies equipment solutions for a broad range of clinical environments and patient care requirements.



Acute and Subacute Care

Hospital beds and patient room equipment developed to support clinical functionality, safe patient care and staff workflow requirements.

Rehabilitation and Complex Care

Custom and adaptable solutions for patients who require specialised positioning, higher levels of support or equipment tailored to functional needs.

Mental Health and Behavioural Safety Environments

Furniture and equipment solutions designed with injury reduction, durability, anti-tamper considerations and environmental safety in mind.

Neurological and Movement Disorder Care

Specialised protective equipment, including Huntington's beds and seating, developed to help reduce the risk of injury associated with involuntary movement.

Bariatric Care

Heavy-duty bed and seating solutions developed for higher safe working load requirements, durability and patient dignity.

Patient and Family Spaces

Clinical furniture, visitor seating, parent-support chairs and patient room furnishings designed to help hospitals create comfortable and practical care environments.



SPECIALISED AND CUSTOM SOLUTIONS



Healthcare environments often require more than a standard catalogue product. Novacorr Healthcare specialises in developing and manufacturing solutions for complex clinical and facility requirements.

Custom Equipment Capability

Our team can work with healthcare providers, clinicians and project stakeholders to understand specific requirements relating to:

- Patient safety
- Positioning and comfort
- Weight capacity
- Protective padding
- Mobility and castor requirements
- Bed dimensions and configurations
- Upholstery and clinical-use finishes
- Facility-specific applications

Specialised Protective Equipment

Novacorr's specialised equipment range includes products developed for patients who may be at increased risk of injury due to involuntary movement, complex behaviours or environmental safety concerns.

Our Huntington's equipment range is designed to support safer care by combining protective construction, appropriate padding and clinically considered design features.

A Practical Solutions Partner

Our approach is focused on identifying the problem, understanding the clinical or operational risk and developing an equipment solution that is appropriate for the intended environment of use.



Novamed Day Bed.



Novamed Breastfeeding Rocking Chair

MANUFACTURING, CUSTOMISATION AND PROJECT SUPPLY

Novacorr Healthcare provides more than individual equipment items. Our Australian manufacturing capability allows us to support health services with project-based supply, product customisation and ongoing assistance.

Manufacturing Capability

Our Sunshine Coast manufacturing operations support the production of hospital beds, clinical furniture, specialised patient safety equipment and custom healthcare solutions.

Project Collaboration

We can work with hospitals, project teams, clinicians, procurement stakeholders and facility planners to assist with:

- Product selection
- Equipment specifications
- Customisation requirements
- Material and finish selection
- Patient room furniture requirements
- Clinical application considerations
- Delivery planning
- Installation requirements
- Ongoing product support

Lifecycle Support

Novacorr understands that equipment value extends beyond initial purchase. Our local manufacturing and support capability assists with:

- Product servicing
- Repairs
- Replacement parts
- Preventive maintenance enquiries
- Product documentation
- Technical assistance
- Warranty support

Novacorr provides delivery, installation, warranty and ongoing service support for healthcare equipment supplied throughout Australia. Project-specific lead times and service arrangements are confirmed during quotation and procurement planning.



HOSPITAL FURNITURE AND PATIENT ROOM SOLUTIONS

Novacorr Healthcare supports hospitals with locally manufactured furniture solutions designed for patient rooms, family spaces, waiting environments and clinical care areas.

Clinical Furniture Solutions Include

- Patient chairs and recliners
- Visitor seating
- Lounge seating
- Day beds
- Parent and breastfeeding chairs
- Therapeutic seating
- Custom furniture for specialised care environments

Designed for Practical Healthcare Use

Our clinical furniture solutions can be developed with consideration for:

- Durable construction for high-use environments
- Healthcare appropriate upholstery options
- Cleaning and infection-control requirements
- Comfort for patients, visitors and carers
- Coordinated aesthetics across patient and family areas
- Repairability and long-term service support

Through local manufacture, Novacorr can work with health services and project teams to provide furniture solutions that meet both clinical needs and facility design requirements.



RELEVANT EXPERIENCE AND PAST PERFORMANCE

Novacorr Healthcare has experience supplying Australian-made healthcare equipment to facilities, care providers and individuals with complex clinical requirements.

Beaumont Care – Wamuran, Queensland

Scope: Supply and installation of aged care beds for a new 80-bed facility.

Supply Period: Initial installation in 2019, with remaining beds delivered in early 2020.

Ongoing Relationship: Beaumont Care has recognised the quality of the beds and Novacorr’s commitment to service and preventative maintenance support.

Healthcare and Complex Care Supply

Novacorr has experience supplying equipment for healthcare, aged care, disability and rehabilitation applications, including:

- Beds and patient support equipment
- Specialised safety and protective solutions
- Custom equipment for complex clinical requirements
- Assistive technology supplied for individual care needs
- Equipment servicing and support
-

Reference Capability

Client testimonials, product documentation and further project information can be provided where appropriate and subject to client consent and confidentiality requirements.



RESEARCH, DEVELOPMENT AND INNOVATION



Novacorr Healthcare invests in research and product development to address real challenges experienced within healthcare environments.

Our innovation focus is practical: developing equipment that supports safer care, meets complex clinical needs and can be manufactured and supported in Australia.

Areas of Product Development Include

- Hospital bed and clinical furniture development
- Protective equipment for patients with Huntington's disease and other complex movement disorders
- Solutions designed to reduce injury and entrapment risks
- Bariatric and heavy-duty equipment solutions
- Furniture developed for mental health, behavioural safety and high-use clinical environments
- Custom modifications in response to specific clinical or facility needs

Australian Development and Manufacturing

By undertaking product development locally, Novacorr can respond directly to stakeholder feedback, refine designs, prototype new solutions and support the finished product throughout its lifecycle.

Our goal is to provide healthcare organisations with equipment that is clinically considered, practical to use, robust in construction and supported by an Australian manufacturing team

SUSTAINABILITY AND LONG-TERM VALUE



Sustainability in healthcare procurement is not only about material selection. It is also about choosing equipment that is durable, repairable, serviceable and supported over the long term.

Novacorr's Approach

Australian Manufacturing

Local manufacturing supports Australian jobs and reduces reliance on fully imported finished healthcare equipment.

Product Longevity

We focus on robust construction and equipment designed to withstand the demands of healthcare environments.

Repair and Service Capability

Local manufacturing provides the ability to support servicing, repairs and replacement parts, helping extend product life where appropriate.

Customisation and Adaptability

Where suitable, locally manufactured solutions can be adapted to respond to changing facility or patient care requirements.

Local Supply Chain Participation

Novacorr seeks to incorporate Australian suppliers and locally available components and materials where practicable within its manufactured equipment.

For health services, this approach supports responsible procurement, operational continuity and value beyond the initial product purchase.



CLIENT CASE STUDY

Beaumont Care – Wamuran, Queensland

Novacorr Healthcare was commissioned to supply and install beds for Beaumont Care's new aged care facility at Wamuran.

Project Scope

- Supply and installation of beds for an 80-bed aged care facility
- Initial delivery completed in 2019
- Remaining delivery completed in early 2020 during the commencement of COVID-19 restrictions

Client Feedback

Beaumont Care has acknowledged the quality of the beds supplied and Novacorr's continued commitment to service and preventative maintenance support.

Why This Matters for Healthcare Providers

This project demonstrates Novacorr's ability to:

- Manufacture and supply equipment for a facility-scale project
- Coordinate delivery and installation requirements
- Continue supporting equipment after supply
- Build long-term relationships through service and product support

Reference letter available upon request, subject to approval for distribution.



PARTNER WITH AN AUSTRALIAN HEALTHCARE EQUIPMENT MANUFACTURER

Novacorr Healthcare works with hospitals, health services, facility planners, clinicians and procurement teams to deliver Australian-made equipment solutions for patient care environments.

Whether your organisation requires hospital beds, clinical furniture, specialised patient safety equipment, bariatric solutions or custom-designed healthcare products, our team is available to discuss your requirements.

Contact

Sally Knight

General Manager

Novacorr Healthcare

Email: hello@novacorr.com.au

Phone: 1300 847 897

Website: www.novacorr.com.au

Location: Sunshine Coast, Queensland, Australia

Supporting Information Available Upon Request

- Product specifications
- Compliance and registration information
- Warranty documentation
- Cleaning and care instructions
- Servicing and maintenance information
- Project and product discussions
- Client references, where available and approved

Australian-Made Healthcare Equipment Designed for Safety, Durability and Long-Term Support



NOVACORR
HEALTHCARE